

**THE  
AREA AGENCIES ON AGING  
ASSOCIATION OF MICHIGAN**

**PRESENTS**

***CREATING THE FUTURE OF AGING***

**29<sup>TH</sup>  
ANNUAL  
CONFERENCE**

**MAY 19 & 20, 2016**

**KELLOGG HOTEL &  
CONFERENCE CENTER  
EAST LANSING**

## **PROGRAM AT A GLANCE**

### Thursday, May 19

- 8:00 – 9:00 am Exhibits, registration and continental breakfast  
9:00 -10:30 am Keynote: Update from Dept. of Health & Human Services  
11:00 -12:30 pm Workshops  
12:30 - 3:00 pm Luncheon: The Future of Aging  
3:00 - 4:30 pm Workshops  
4:30 - 6:30 pm Reception & Exhibits

### Friday, May 20

- 8:00 – 9:00 am Exhibit, registration and continental breakfast  
9:00 -10:30 am Opening Session: The View from D.C.  
11:00 -12:30 pm Workshops  
12:30 - 3:00 pm Luncheon: The Future of Health Care  
3:00 - 4:30 pm Workshops

### **PLANNING COMMITTEE**

Mary Ablan, MA, MSW, Area Agencies on Aging Association  
Shannon Harkins-Padgitt, MLIR, Area Agencies on Aging Association  
Carlton Nogle, LMSW, Tri-County Office on Aging  
Jill Vatter, RN, BSN, Tri-County Office on Aging

### **CONTINUING EDUCATION CREDITS**

This course is approved by the Michigan Social Work Continuing Education Collaborative. Course approval #032416-02.

This activity has been submitted to the State of Michigan for Nursing Home Administrators.

This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association (OBN-001-91) is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Contact Mary Ablan at [ablan@iserv.net](mailto:ablan@iserv.net) for more information.

The notations – N, SW, NHA – after every title indicate which groups would earn credits for attending that session.

## Thursday, May 19

8:00 – 9:00 am     Registration  
                         Exhibits and continental breakfast

9:00 – 10:30 am    **KEYNOTE ADDRESS**

### **UPDATE FROM THE DEPARTMENT OF HEALTH & HUMAN SERVICES**     *N, SW, NHA*

Richard Kline, MA, Acting Director, Michigan Aging & Adult Services Agency

Wendi Middleton, BS, Michigan Aging & Adult Services Agency

Chris Priest, MA, Director, Michigan Medicaid

The conference begins with a briefing on the latest AASA initiatives, and the progress of the AASA-directed Lean project, which is currently improving access to state aging and long term care programs. Then meet Michigan's new Medicaid Director, who will talk about Medicaid initiatives impacting older adults, including MI Health Link, and address the funding challenges faced by Michigan's largest health care program.

11:00 – 12:30 pm    **WORKSHOPS**

### **LEADERSHIP TRACT**

**PARTNERSHIPS WITH HEALTH CARE PROVIDERS**     *N, SW, NHA*

Bonnie Hogoboom, BA, CIRS-A/D, Region 3B AAA, Battle Creek

Jane Ruhl, BSN, Integrated Health Partners, Battle Creek

Lynn Kellogg, MPA, Region IV Area Agency on Aging, St. Joseph

Christine Vanlandingham, Region IV Area Agency on Aging, St. Joseph

Learn about two successful partnerships between Area Agencies on Aging and health care providers that are improving care for older adults and transforming the way both AAAs and health care providers operate.

### **TECHNOLOGY TRACT**

**TELEHEALTH - HealthNetConnect**     *N, SW, NHA*

Vince Guglielmetti, MD, CMO, Health Net Connect, Wixom

Corky Davis, COO, Health Net Connect, Wixom

Do you have high risk patients with multiple conditions who have numerous hospitalizations? The professionals at Health Net Connect have a telehealth solution that can help. See a demonstration of this state-of-the-art system that is easy to use and only requires cellular capability.

### **PRACTITIONER TRACT**

**MEDICATION RECONCILIATION**     *N, SW, NHA*

Barb Smith, MS, Burcham Hills, East Lansing

Stephanie Ware, BSN, MPA, Tri-County Office on Aging

Bryan Ziegler, MBA, AstraZeneca Pharmaceuticals

A patient's condition can be compromised if medications aren't carefully tracked during transitions in care settings. What are the current problems and trends with medication reconciliation? This workshop will describe a model program, and how a tool called PAM can improve medication adherence.

## **LEADERSHIP AND PRACTITIONER TRACT**

### **MEDICARE ADVANTAGE OR MEDIGAP – THE RIGHT FIT? N, SW, NHA**

Elizabeth Ziegler, BBA, Blue Cross Blue Shield of Michigan

Jo Murphy, BSW, Medicare Medicaid Assistance Program Inc.

Too often, Medicare beneficiaries let financial considerations drive their Medicare plan choice. This session will explain the key differences between Medicare Advantage and Medicare supplemental plans, and what they can mean for the beneficiary. Learn about the Medicare Medicaid Assistance Program (MMAP) and the assistance it provides to beneficiaries.

## 12:30 – 3:00 pm **LUNCHEON PRESENTATION**

### **THE FUTURE OF AGING N, SW, NHA**

Jim Firman, EdD, National Council on Aging, Washington, D.C.

Peter Lichtenberg, PhD, Wayne State University Institute of Gerontology

Maureen Mickus, PhD, Western Michigan University Department of Occupational Therapy

Kathy Boles, BBA, Valley Area Agency on Aging, Flint

Lynn Alexander, MA, Presbyterian Villages of Michigan

AAAAM is pleased to present this outstanding panel of Gerontology experts, who will offer their insights on what's ahead for older adults in Michigan and the agencies that serve them.

## 3:00 – 4:30 pm **WORKSHOPS**

### **LEADERSHIP TRACT**

### **FINDING & KEEPING HOME CARE WORKERS N, SW, NHA**

Hollis Turnham, JD, PHI Michigan

Clare Luz, PhD, Michigan State University College of Human Medicine

Person-centered care is built on a foundation of dedicated, competent, valued home care workers, who face many challenges in doing the work they love. Learn what research and experience says about attracting and keeping home care workers, and about federal changes that help workers. Discuss the challenges of the current budget process, and advocacy strategies for payment rates to assure the delivery of in-home services to Michigan residents. This session repeated on May 20.

## **TECHNOLOGY TRACT**

### **FUTURE MOBILITY: CONNECTED & AUTOMATED VEHICLES** N, SW, NHA

Kirk Steudle, BS, Director, Michigan Department of Transportation

Michigan is at the forefront of research and development on connected and automated vehicles. What are the challenges and the opportunities from a technical, public policy and legal perspective? What does the future hold for this technology and its impact on quality of life, especially for older adults?

## **PRACTITIONER TRACT**

### **DEMENTIA TOOLS** N, SW, NHA

Sally Steiner, LMSW, Aging and Adult Services Agency, Lansing

Beth Eisch, BSN, AAA of Northwest Michigan, Traverse City

Timothy Niyonsenga, LMSW, Region 2 AAA, Brooklyn

Dementia is an epidemic, and growing numbers of older adults are seeking services without having a confirmed diagnosis from a physician. What is the role of AAA professionals in considering the possibility of dementia? Are there evidence-based screening tools? When and how should they be used? Hear the experience of three agencies in their quest to better serve people with dementia and their families.

## **NEW - LEADERSHIP & PRACTITIONER TRACT**

### **AGING MASTERY PROGRAM®** *no CEs available for this late addition*

Jim Firman, EdD, National Council on Aging, Washington, D.C.

NCOA created AMP as a fun, innovative, and person-centered education program, allowing older adults to spend more time doing things that are good for themselves and others. The goals are improved health, stronger economic security, enhanced well-being, and increased societal participation. Learn how you can participate in this new program from the President & CEO of NCOA.

## **Friday, May 20**

8:00 – 9:00 am    Registration  
                         Exhibits and continental breakfast

### 9:00 – 10:30 am    **OPENING GENERAL SESSION**

#### **THE VIEW FROM D.C.** N, SW, NHA

Amy Gotwals, MLA, National Association of Area Agencies on Aging  
AAAAM is pleased to welcome N4A's premier public policy expert and lobbyist to our annual conference! Ms. Gotwals will give her keen insider's view of aging-related developments in the Obama Administration and on Capitol Hill, and will share what the Presidential candidates are saying about issues and programs affecting older Americans. You don't want to miss this!

11:00 – 12:30 pm **WORKSHOPS**

**LEADERSHIP TRACT**

**CARE TRANSITIONS** *N, SW, NHA*

Jason Maciejewski, MPA, The Senior Alliance, Wayne

Barbara Lavery, RN, Area Agency on Aging IB, Southfield

Stephanie Ware, BSN, MPA, Tri-County Office on Aging, Lansing

Learn about three successful hospital-to-home care transitions program, one federally-funded, and two financed by private contracts with hospitals.

**LEADERSHIP TRACT**

**FINDING & KEEPING HOME CARE WORKERS** *N, SW, NHA*

Hollis Turnham, JD, PHI Michigan

Clare Luz, PhD, Michigan State University College of Human Medicine

Person-centered care is built on a foundation of dedicated, competent, valued home care workers, who face many challenges in doing the work they love. Learn what research and experience says about attracting and keeping home care workers, and about federal changes that help workers. Discuss the challenges of the current budget process, and advocacy strategies for payment rates to assure the delivery of in-home services to Michigan residents.

**TECHNOLOGY TRACT**

**TELEHEALTH – HEALTH NUMERIC** *N, SW, NHA*

Nevin Brittain, BE, Health Numeric, East Lansing

Learn what led this engineer to develop a system that allows family and friends to monitor a loved one's health condition. Features a demonstration of the system and case examples of people and families using it.

**PRACTITIONER TRACT**

**MI HEALTH LINK: THE VIEW FROM THE GROUND** *N, SW, NHA*

EdTrineise Page, LLMSW, Area Agency on Aging IB, Southfield

Karen Ranella, BSN, Area Agency on Aging IB, Southfield

This session will start with background about Michigan's duals demonstration and the role of AAA IB. Then the presenters will describe the day-to-day experience of Supports Coordinators working in this program. What are the opportunities and the challenges? What works well? What needs fixing? What advice can be offered to agencies hoping to serve beneficiaries when the demo expands down the road.

12:30 – 3:00 pm **LUNCHEON PRESENTATION**

**THE FUTURE OF HEALTH CARE** *N, SW, NHA*

Rick Murdock, MPA, Michigan Association of Health Plans, Lansing

Wayne Bradley, Sr., BA, Detroit Community Health Connection

Laura Appel, BA, Michigan Health & Hospital Association

Larry Abramson, DO, Practicing Physician, Michigan Osteopathic Association

Marianne Udow-Phillips, MHSA, Center for Healthcare Research & Transformation

These savvy health care ‘movers and shakers’ will give you their predictions of what’s coming in the health care world and how changes will relate to older adults. What do health care providers need or want from the aging network? How can agencies prepare? How should they adapt or change?

3:00 – 4:30 pm **WORKSHOPS**

**LEADERSHIP AND PRACTITIONER TRACT**

**USING LEAN TO IMPROVE AGING PROGRAMS** *N, SW, NHA*

Jennifer VanHorsen, MPA, United Way of the Lakeshore, Muskegon

Building on the highly rated Lean sessions presented in 2014 and 2015, this session will take the subject to the next level by illustrating how a senior service agency embarked on a Lean process to map processes, identify and eliminate waste, and improve services.

**PRACTITIONER TRACT**

**PAIN MANAGEMENT** *N, SW, NHA*

Stephanie Ware, BSN, MPA, Tri-County Office on Aging, Lansing

Leah Cohen, MSN, Sparrow Hospital, Lansing

Denise Egeland, MSN, Sparrow Hospital, Lansing

Professionals will learn about the distinction between hospice care and palliative care from both a theoretical standpoint and a practical standpoint. How do pain management strategies differ between the two? How is palliative care operationalized in health care settings?

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## CONFERENCE REGISTRATION

Registration is online with payment by credit card. Go to [www.mi-seniors.net](http://www.mi-seniors.net) and visit the Conference page for a link. For assistance, contact Shannon Harkins-Padgitt at [Shannon\\_mi-seniors@sbcglobal.net](mailto:Shannon_mi-seniors@sbcglobal.net).

### **Earlybird Registration - deadline is April 19**

Both days \$300 (member & associate member)  
\$340 (non-member)  
One-day \$170 (member & associate member)  
\$190 (non-member)

### **Registration after April 19**

Both days \$340 (member & associate member)  
\$380 (non-member)  
One-day \$210 (member & associate member)  
\$230 (non-member)

Cancellation Policy: The registration fee, minus a \$40 processing fee, will be refunded if the registration is cancelled by May 5. No refunds will be made after this date, however, substitutions can be made.

ADA Accommodations: If you require accommodations to permit your participation, send an email by April 19 to Shannon Harkins-Padgitt at [Shannon\\_mi-seniors@sbcglobal.net](mailto:Shannon_mi-seniors@sbcglobal.net).

Overnight room reservations: Call (800) 875-5090 or go to the Kellogg Center website at [www.kelloggcenter.com](http://www.kelloggcenter.com) and use group code ARE051816 to receive a \$106 single/double rate good through April 17.

Details & Disclosures: More detailed information about the conference, including learning objectives and disclosures will be posted on the AAAAM's Conference webpage at [www.mi-seniors.net](http://www.mi-seniors.net).

Sponsors: Information about purchasing an exhibit and other sponsor opportunities can be found in the Sponsor Brochure posted on [www.mi-seniors.net](http://www.mi-seniors.net).